

From: [Official Information](#)
To: [REDACTED]
Cc: [Official Information](#)
Subject: Final response - LGOIMA 476431 – [REDACTED] - Information on Mobility Parking Spaces
Date: Monday, 26 May 2025 10:50:37 am
Attachments: [image001.png](#)
[image002.jpg](#)
[image003.jpg](#)

Kia ora,

We refer to your information request below. Hamilton City Council provides the following response.

Your request:

1. *Total number of designated mobility (disability) parking spaces managed by your council on public land.*
2. *Private Land Data: Information on any disability parking spaces located on private land (e.g., shopping centres, hospitals) that your council has records of or oversight responsibilities for.*
3. *List or summary of their locations, such as addresses, street names, or approximate locations.*
4. *Are the spaces generally aligned with current New Zealand Mobility Parking Standards in terms of dimensions, signage, access aisles, etc?*
5. *If detailed compliance assessments or reports are available, I would be grateful if you could share them. If such assessments have not been undertaken recently, a brief description of the council's approach to mobility parking (e.g., design guidelines or standard practices) would be helpful.*
6. *Any policies, plans, or guidance documents your council uses when creating or maintaining mobility parking spaces.*

Our response:

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1. **Total number of known mobility parking spaces managed by council on public land**

There are approximately 194 mobility parking spaces and made up of the following:

1. 110 on-street
2. 25 at off-street car parks
3. 11 at Council's six libraries (Central City library is not included as this does not have parking for customers).
4. 14 at Council's two aquatic centres.
5. 6 at Hamilton Zoo.
6. 12 at Hamilton Gardens.
7. 16 at Claudelands Event Centre

In addition to these, council has a large number of mobility spaces at many of the 200+

parks, reserves, playgrounds, and sportsgrounds in Hamilton. Unfortunately we don't have details on the number of spaces at each of the locations.

2. **Information on any disability parking spaces located on private land (e.g., shopping centres, hospitals) that your council has records of or oversight responsibilities for**

Council does not have records of mobility spaces on private land. Requirements for the number mobility spaces to be provided as part of private developments are set within Council's Operative District Plan. Here is a public link to the plan

<https://hamilton.isoplan.co.nz/eplan/rules/0/89/0/0/0/93>

Information about parking requirements (including mobility car parking) can be found in Appendix: 15 Transportation (15-1 Parking, Loading Spaces and Manoeuvring Areas).

3. **List or summary of their locations, such as addresses, street names, or approximate locations**

On-street mobility parking at key locations in Central Hamilton can be found at the following link <https://hamilton.govt.nz/parking-and-transport/parking/mobility-coach-and-motorcycle-parking#e4218> The central city map is in the process of being updated to reflect some recent changes. Council is also in the process of creating a public facing interactive GIS map with this information, however at present Council does not have a date when this will be made available to the general public. It is our intention to develop up a user friendly public facing parking map for other parts of the city in due course.

4. **Whether these spaces are generally aligned with current New Zealand Mobility Parking Standards (in terms of dimensions, signage, access aisles, etc)**

Without a full audit it's difficult to say whether all Council's mobility parking spaces meet with current NZ standards. Parking spaces are designed and created to align with the standards and guidelines when they are created. In some cases, it is acknowledged that historic parking spaces do not comply with the current standards. Council programme improvements to these at the time of their renewal or when other works are happening in the area e.g. minor transport improvement projects.

5. **If detailed compliance assessments or reports are available, I would be grateful if you could share them. If such assessments have not been undertaken recently, a brief description of the council's approach to mobility parking (e.g., design guidelines or standard practices) would be helpful**

Following a community parking survey in 2021/22, Council undertook an audit of mobility parking spaces in the central city. This resulted in some minor improvements to a number of spaces. This work was completed with the input and support of CSS Disability Action. We are currently undertaking a further audit of mobility parking in central city. The purpose of this new work is to identify opportunities to make additional improvements to mobility parking spaces, including suitable locations that will assist drivers with easy/safe rear loading/side loading from specialist mobility vehicles. We will

be discussing the results from this audit with CCS Disability Action in due course. At this stage, Council does not have any information to share with you.

6. **Any policies, plans, or guidance documents your council uses when creating or maintaining mobility parking spaces**

A number of documents are used for reference when considering mobility parking spaces.

Links to these are listed below:

1. <https://www.nzta.govt.nz/assets/resources/national-parking-management-guidance/national-parking-management-guidance.pdf>
2. <https://storage.googleapis.com/hccproduction-web-assets/public/Uploads/Documents/Policies/Hamilton-City-Parking-Policy.pdf>
3. <https://www.nzta.govt.nz/assets/resources/traffic-control-devices-manual/part-13-parking-control/docs/13-parking-control.pdf>
4. <https://austroads.gov.au/publications/traffic-management/agtm11-08>

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<https://hamilton.isoplan.co.nz/eplan/rules/0/89/0/0/0/93>

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngaa mihi

Keeley Faulkner

Official Information Advisor & Legal Support Officer

Legal services

Governance & Assurance Team | Partnerships, communication & Maaori

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I support flexibility at work. While it suits me to send this email now, I don't expect a response outside of your own working hours.

From: [REDACTED]

Sent: Tuesday, April 29, 2025 3:27 PM

To: [REDACTED]

Subject: LGOIMA Request – Information on Mobility Parking Spaces

Kia ora

I hope this message finds you well.

I am seeking information under the Local Government Official Information and Meetings Act 1987 (LGOIMA) to assist with research on accessibility and inclusion across New Zealand communities.

This request is purely for research and advocacy purposes and is **not intended to evaluate or critique council performance**.

Specifically, I would appreciate if you could provide:

- 1.
2. The **total number** of designated mobility (disability) parking spaces managed by your council on public land.
- 3.
- 4.
5. **Private Land Data:** Information on any disability parking spaces located on private land (e.g., shopping centers, hospitals) that your council has records of or oversight responsibilities for.
- 6.
- 7.
8. A **list or summary of their locations**, such as addresses, street names, or approximate locations.
- 9.
- 10.
11. Whether these spaces are **generally aligned with current New Zealand Mobility Parking Standards** (in terms of dimensions, signage, access aisles, etc).
- 12.
13.
 - o
 - o If detailed compliance assessments or reports are available, I would be grateful if you could share them.
 - o
 - o If such assessments have **not** been undertaken recently, a brief description

of the council's approach to mobility parking (e.g., design guidelines or standard practices) would be helpful.

o

14.

15. Any **policies, plans, or guidance documents** your council uses when creating or maintaining mobility parking spaces.

16.

If any part of this request needs clarification or refinement to make it easier to respond to, please let me know.

Thank you very much for your assistance and for the important work you do supporting accessibility in your district.

Ngā mihi nui,

[REDACTED]
HAIL Magazine Charitable Trust